



*Commonwealth Home Support Programme*

# *Transport Support*

GETTING OUT AND ABOUT



[kincare.com.au](http://kincare.com.au)

# *Arrive safely and on time*

If you are looking for a little extra support to get out and about, our transport services can be tailored to suit your needs – whether you are planning a day out, doing your weekly shop or heading to a regular doctors appointment.

Designed to support you with everyday journeys, where it may not be possible to use a bus or taxi, our transport services will ensure you reach your destination safely and on time.

Our friendly team members can also support you in and out of the car and offer extra help with mobility devices, or even carry your shopping inside.

With more than 30 years of experience helping people to live at home independently, we know how important that is. So the better we know your preferences and priorities – the better we can support you.

Get in touch today to see how our transport support services can help.

# *How we can help*

## *Here are just a few of the Transport Support options available:*

- Transport to and from medical appointments, pharmacists, post offices, hairdressers, the local bank, Medicare, shops and more;
- Transport to and from social engagements, visiting friends, family, clubs, coffee catch ups, church;
- Assistance in and out of vehicles as required;
- Support with mobility devices;
- An extra pair of hands to carry your shopping.



## ***Our approach***

KinCare offer a range of in-home and community care services if you:

- Are experiencing short or long-term health problems;
- Are older and in need of assistance;
- Have a disability;
- Are carers or families who may need support or respite.

KinCare will partner with you to help you feel comfortable, safe and build your independence. We'll treat you with dignity and respect, supporting you to improve your quality of life. Our care is delivered at home and in the community.

For your peace of mind, KinCare team members are trained specifically to provide in-home care and support. They have detailed reference checks, police checks, wear a uniform and carry photo identification, so you know who they are.

## ***What do Transport Support services cost?***

KinCare's Commonwealth Home Support Programme (CHSP) services are supported by the Australian Government Department of Health. The subsidy programme does not necessarily fund the full cost of the service. So each person may pay a small contribution.

Your KinCare Customer Care Manager will discuss the cost of the service at your initial consultation, before services start. Payment can be made by direct debit, EFT, cheque or credit card. Special consideration is available to people experiencing financial difficulty.



## ***How to arrange a CHSP Transport Support service***

Follow the three simple steps below. Once you're assessed as eligible, we'll match our services to suit your needs.

1. Visit the My Aged Care website or call the information line on 1800 200 422.
2. Once assessed, choose to be with KinCare as a provider.
3. Call our KinCare team on 1300 733 510 to find out more.



**KinCare CHSP Transport Support services are available in: SA and TAS.**

*Funded by the Australian Government Department of Health.*

*Although funding for this Transport Support service has been provided by the Australian Government, the material contained herein does not necessarily represent the views or policies of the Australian Government.*

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*“The best care begins  
with listening to you,  
and your story.”*

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## *Commonwealth Home Support Programme*

# **There's no place like home**

We support our customers to live the life they choose in the comfort of their own home. For thirty years, we've put them at the heart of everything we do. Our personal in-home aged care services ensure the safety, independence and wellbeing of older Australians, with dedicated, highly trained carers available around the clock.

As our customers' circumstances and needs change, KinCare provides peace of mind with holistic, clinical, connected services that support the care pathway that's right for them, including dignified care at the end of life.

*KinCare paves the way so older  
Australians can stay in their home  
for as long as they wish.*

**Speak with your  
local team today**  
**1300 733 510**  
**mail@kincare.com.au**

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