



*In-home*

# *Let's Connect*

THE INTERNET MADE SIMPLE



[kincare.com.au](http://kincare.com.au)

# *Let's Connect Services*

*While nothing beats seeing someone face to face, the internet offers different ways to stay in touch with family and friends, whether they are near or far. With the simple push of a button, it can open up special family milestones, such as a grandchild's first steps or a relative's birthday.*

It can also help you to find helpful information, catch up on the news, pay bills or find a new scrabble partner, all from the comfort of your own armchair. But knowing where to start can be a bit daunting. That's why we have designed Let's Connect, a social technology programme that supports you every step of the way.

We take special pride in the personal "one-on-one" support we provide, with an easy-to-use device alongside personal coaching in the comfort of your own home, plus practical advice and technical support over the phone from your expert KinCare coach.

## *How it works*

We understand that technology can sometimes feel confusing and we're here to help build your skills and confidence every step of the way.

We will listen to you to understand your interests and suggest options that are right for you, from sharing photos with family, playing games or being a part of communities with the same interests.



## YOU WILL BE SUPPORTED WITH:

- ✓ A connected device ready to use and access the internet;
- ✓ A protective cover, stylus & guide book;
- ✓ Simple setup and coaching;
- ✓ Personalised coaching and support from your dedicated Home Care Worker;
- ✓ Phone and email support through our Let's Connect Helpdesk;
- ✓ Online groups to meet and socialise with family, friends or participate in KinCare online events;
- ✓ If you already have your own tablet but are wondering how to make better use of it, we can support you.

## ***Our approach***

KinCare offer a range of in-home and community care services for Australians who:

- Are experiencing short or long-term health problems;
- Are older and in need of assistance;
- Have a disability;
- Are carers or families who may need support or respite.

KinCare will work with you to help you feel comfortable, safe and cared for in your own home. We'll treat you with dignity and respect, supporting you to improve your quality of life. Our care is delivered at home and in the community.

For your peace of mind, KinCare team members are trained specifically to provide in-home care and support. They have detailed reference checks, police checks, wear a uniform and carry photo identification, so you know who they are.

## ***What do Let's Connect services cost?***

Let's Connect is a social technology program available as part of your Home Care Package. If you're interested in finding out more please talk to your KinCare Customer Care Manager on 1300 733 510.





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*“The internet provides a wealth of information at your fingertips. But knowing where to start when you first get online can be a bit daunting. That’s why we’ve designed ‘Let’s Connect’, to support you every step of the way.”*

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*In-home*

## *In-home care for the life you choose*

For 30 years we have been putting our customers at the heart of everything we do and empowering them to live the life they want to live. Our humble beginnings as a family run and operated business run deep. What unites us is our experience and unwavering commitment to improving the quality of life for thousands of individuals and families across the country. Whilst there's always room for improvement, our commitment is that we will be there with you helping out every step of the way, because that's what families do. — *KinCare, family owned and operated for 30 years.*

*Speak with your  
local team today*

**1300 733 510**

**mail@kincare.com.au**

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