

Services & Supports

Personal Care Services: Help to get ready for your day with showering, dressing, grooming, mobility, feeding and medication reminders.

Domestic Assistance (includes Cleaning and Household Tasks): Keep your home fresh, clean and tidy by letting us help with the housework.

Nursing Services: Our nurses can support you with medication, wound care, continence care and managing a health condition all in the comfort of your own home.

Allied Health Services: Our clinicians can help with falls risk assessments, home safety checks, exercise programs and more.

Respite Care: Our team can assist with the tasks you would usually complete while you take a well-deserved break.

Social Support Services: Stay connected with your family, friends and community with one-on-one support. Meet new people at one of our social groups, or challenge yourself to use a tablet device and surf the internet (ongoing coaching and support available).

Assistive Devices: Stay independent with mobility aids, adapted tools, emergency alarms and communication devices.

Lawn & Garden Maintenance: Keep your home safe and secure with regular lawn mowing, pruning and gardening.

Home Modifications: Some changes to your home can make life easier, like handrails, lever taps, ramps or bathroom modifications. You may need an Occupational Therapist assessment.



In-home care for the life you choose

For over 25 years we have been putting our customers at the heart of everything we do and empowering them to live the life they want to live. Our humble beginnings as a family run and operated business run deep. What unites us is our experience and unwavering commitment to improving the quality of life for thousands of individuals and families across the country. Whilst there's always room for improvement our commitment is that we will be there with you helping out every step of the way, because that's what families do. — **KinCare, family owned and operated for over 25 years.**

Speak with your local team today

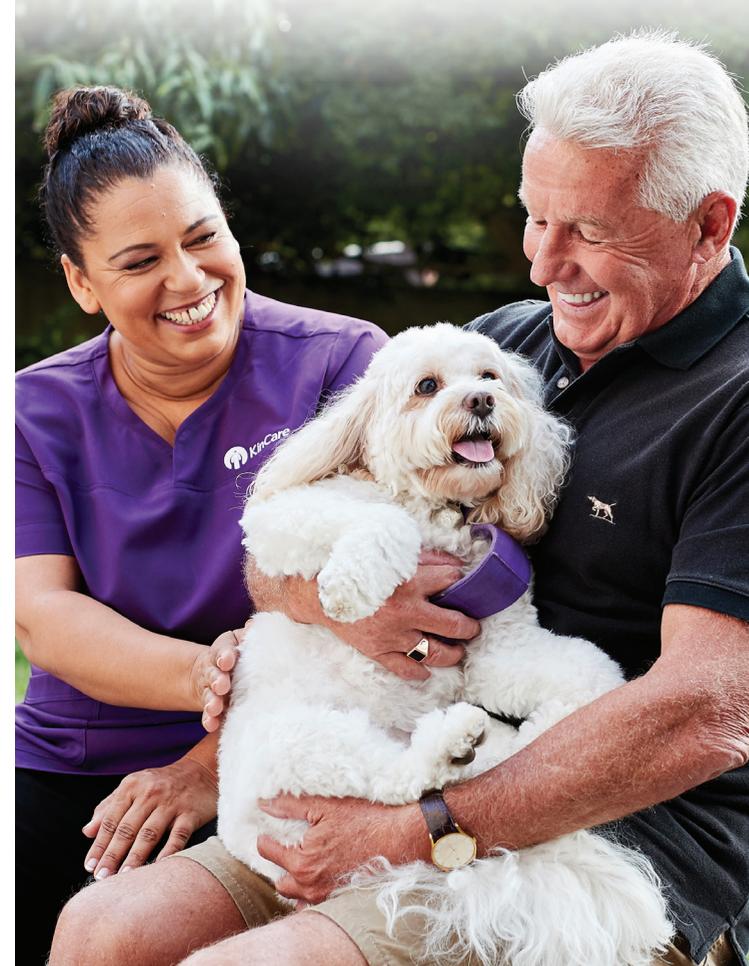
1300 733 510

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PRICING SCHEDULE Home Care Packages

Effective 1 July 2020



How we can help

A Home Care Package is one form of aged care funding provided by the Australian Government to help older people at home.

Home Care Package services can often be overwhelming and what's right for one person might not be right for you. Our expert local team can help you get more out of your Home Care Package and will support you through selecting the right services to suit your needs.

A Home Care Package with KinCare brings you more flexibility, more service options, 24 hours a day support, 7 days a week and an individual budget to spend on the services and supports you want, providing you with better value.

You can make your own selection from our vast menu of services with the support of our knowledgeable team.



Your Home Care Package

BASIC CARE FEE

Everyone taking up a Home Care Package is expected to pay a Basic Care Fee. This fee is paid out of your pocket. Special fee consideration is available for people experiencing social or financial hardship.

	Level 1	Level 2	Level 3	Level 4
Per fortnight:	\$43.80	\$101.80	\$142.00	\$145.00

PACKAGE MANAGEMENT FEE

This is for the general management of your Home Care Package, including staff checks, induction, managing package funds and statements, government audits and training.

	Level 1	Level 2	Level 3	Level 4
Per fortnight:	\$35.00	\$67.20	\$142.10	\$209.30

CARE MANAGEMENT FEE

This is for the assessment, planning, facilitation, care coordination, evaluation of your services and support. Your dedicated Customer Care Manager will work with you to plan your care and help you use your package in the best way possible. Includes access to Registered Nurse phone support 24 hours per day.

	Level 1	Level 2	Level 3	Level 4
Per fortnight:	\$51.10	\$106.40	\$184.10	\$269.50

Self-managed by you

	n/a	n/a	\$92.00	\$135.20
Per fortnight:				
Hrs per fortnight:	n/a	n/a	1 hr	2 hrs

MEANS TESTING

Unless you are a full Pensioner, you will be asked to pay an **Income Tested Care Fee** towards your care. The Department of Human Services (Centrelink) will assess your income and notify you and KinCare how much you need to pay. Your income is reviewed by Centrelink quarterly. Providers cannot waive or discount this fee.

STANDARD SERVICES		Standard Hours [^] 6am till 8pm	Non-Standard Hours [^] 8pm till 6am	Saturdays [^]	Sundays [^]	Public Holidays [^]
✓ Domestic Assistance (includes Cleaning & Household Tasks)	30 minutes	\$42.00	\$46.20	\$49.40	\$63.00	\$93.50
	Hourly	\$64.60	\$71.10	\$76.00	\$96.90	\$143.80
✓ Light Gardening	Hourly	\$60.10 - \$96.10	\$60.10 - \$126.10	\$60.10 - \$126.10	\$96.10 - \$192.20	\$96.10 - \$192.20
✓ Personal Care ✓ Meal Preparation ✓ Transport Support ✓ Social Support ✓ Respite	30 minutes	\$43.70	\$48.10	\$51.40	\$65.60	\$97.30
	Hourly	\$67.10	\$73.90	\$78.90	\$100.70	\$149.30
	Overnight*	\$427.60	\$427.60	\$449.00	\$481.10	\$620.10
✓ Therapy programs ✓ Behaviour management ✓ Hoist transfers ✓ Catheter care ✓ Bowel care	24 Hour*	\$771.70	\$771.70	\$867.90	\$1,132.90	\$1,359.50
	30 minutes	\$44.50	\$49.00	\$52.30	\$66.80	\$99.10
	Hourly	\$68.40	\$75.30	\$80.40	\$102.60	\$152.20
	Overnight*	\$427.60	\$427.60	\$449.00	\$481.10	\$620.10
	24 Hour*	\$771.70	\$771.70	\$867.90	\$1,132.90	\$1,359.50
NURSING CARE		Standard Hours 6am till 8pm	Non-Standard Hours 8pm till 6am	Saturdays	Sundays	Public Holidays
✓ Enrolled Nurse*	30 minutes	\$53.30	\$58.70	\$62.70	\$80.00	\$118.60
	Hourly	\$82.00	\$90.20	\$96.40	\$123.00	\$182.50
✓ Registered Nurse	30 minutes	\$75.70	\$83.30	\$89.00	\$113.60	\$168.50
	Hourly	\$116.40	\$128.10	\$136.80	\$174.60	\$259.00

ALLIED HEALTH		Standard Hours 9am till 5pm
✓ Physiotherapist*	30 minutes	\$94.00
	Hourly	\$144.60
✓ Occupational Therapist*	30 minutes	\$100.90
	Hourly	\$155.30
✓ Other Allied Health Services	Contact us for a quote	

[^] Some customer services may attract an additional fee. As we work with you to tailor your package to suit your needs, your Customer Care Manager will discuss these charges with you.

- * **Overnight Care:** Overnight Care is up to 12 hours, between 8pm and 8am. Team members need a bed in a separate room and need 8 hours sleep, or the fee reverts back to the hourly rate. Additional fees will apply for disturbances.
- * **24 Hour Care:** 24 Hour Care has the same start and end time. Team members need a bed in a separate room and can only work 10 hours during any one shift, or the fee reverts back to the hourly rate.
- * **Enrolled Nurse:** An Enrolled Nurse must work under the direction and Care Plan of the Registered Nurse.
- * **Physiotherapist:** For assessment, review, mobility consultations and equipment prescription, design of exercise programs, advice on safe transfers, pain management and report writing.
- * **Occupational Therapist:** For assessment, review, equipment prescription, Activities of Daily Living programs, home modification consultations, drawings and report writing.

Extra Services

ADDITIONAL PRODUCTS

Emergency Alarm	\$51.90 per month
Tablet Device (touch screen)	Contact us for a quote
Garden Maintenance	Contact us for a quote
Home Modifications	Contact us for a quote

ADDITIONAL CHARGES

Transport	\$1.20 per km
<i>For transport where required as part of the service (does not include travel time).</i>	
Third Party Vendor Fee	8%
<i>For the purchase of non KinCare services and consumables.</i>	
Customer Reimbursement Fee	5%
<i>For customers being reimbursed for an approved expense.</i>	

Please note: This schedule of fees is correct at time of printing and is subject to change at any time. All prices are GST exclusive.

