



*Commonwealth Home Support Programme*

# *Social Support*

MAINTAIN AN ACTIVE SOCIAL LIFE



[kincare.com.au](http://kincare.com.au)

# *Social connections*

If you are looking for a little extra support to maintain an active social life or for some new activities or friends, our social support services can be tailored to suit your needs and preferences - whether that's a group outing with like-minded people or companionship in your own home.

Our social and recreational services are completely flexible, helping you to maintain your independence, remain at home longer and give you the freedom to do the things you're passionate about.

With more than 25 years of experience helping people live at home independently, we know how important that is. So the better we know your preferences and priorities – the better we can support you.

Get in touch today to see how our Social Support services can help.

# *How we can help*

*Because everyone's social needs are unique we tailor our services just for you, here are just a few of the services available:*

- One-on-one support – getting to and from social activities, home visits, bill paying and banking;
- Group outings – being linked to a social group organised by KinCare, such as day and overnight trips, movie and theatre, shows, garden lovers, coffee club, scenic drives, lunch or dinner;
- Online – social connection with others through messaging, online forums, games, Skype and more. You can use your own device, or we can support you with a KinCare provided easy-to-use tablet to safely and securely connect with family, friends and new people from the comfort of your own home;
- Finding new activities – if you're not sure what you want to do, or what's available locally. We can help you locate new activities to participate in.





## *Our approach*

KinCare offer a range of in-home and community care services if you:

- Are experiencing short or long-term health problems;
- Are older and in need of assistance;
- Have a disability;
- Are carers or families who may need support or respite.

KinCare will partner with you to help you feel comfortable, safe and build your independence. We'll treat you with dignity and respect, supporting you to improve your quality of life. Our care is delivered at home and in the community.

For your peace of mind, KinCare team members are trained specifically to provide in-home care



and support. They have detailed reference checks, police checks, wear a uniform and carry photo identification, so you know who they are.

### ***What do Social Support services cost?***

KinCare's Commonwealth Home Support Programme (CHSP) services are supported by the Australian Government Department of Health. The subsidy programme does not necessarily fund the full cost of the service. So each person may pay a small contribution.

Your KinCare Customer Care Manager will discuss the cost of the service at your initial consultation, before services start. Payment can be made by direct debit, EFT, cheque or credit card. Special consideration is available to people experiencing financial difficulty.

## *How to arrange a CHSP Social Support service*

Follow the three simple steps below. Once you're assessed as eligible, we'll match our services to suit your needs.

1. Visit the My Aged Care website or call the information line on 1800 200 422.
2. Once assessed, choose to be with KinCare as a provider.
3. Call our KinCare team on 1300 733 510 to find out more.



**KinCare CHSP Social Support services are available in: ACT, NSW, QLD, SA and TAS.**

*Funded by the Australian Government  
Department of Health.*

*Although funding for this Social Support service has been provided by the Australian Government, the material contained herein does not necessarily represent the views or policies of the Australian Government.*



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*“The best care begins  
with listening to you,  
and your story.”*

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## *In-home care for the life you choose*

For over 25 years we have been putting our customers at the heart of everything we do and empowering them to live the life they want to live. Our humble beginnings as a family run and operated business run deep. What unites us is our experience and unwavering commitment to improving the quality of life for thousands of individuals and families across the country. Whilst there's always room for improvement our commitment is that we will be there with you helping out every step of the way, because that's what families do. — *KinCare, family owned and operated for over 25 years.*

*Experience the KinCare  
difference today, contact  
your local team on*

**1300 733 510**

**mail@kincare.com.au**

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