

GET MORE FROM YOUR *home care package*





Helping you live your life

A Home Care Package is one form of aged care funding provided by the Australian Government to help older people at home.

Home Care Package services can often be overwhelming and what's right for one person might not be right for you. Our expert local team can help you get more out of your Home Care Package and will support you through selecting the right services to suit your needs.

A Home Care Package with KinCare brings you more flexibility, more service options, 24 hours a day support, 7 days a week, an individual budget to spend on the services and supports you want, providing you with better value.

You can make your own selection from our vast menu of services with the support of our knowledgeable team or we have bundled together some of our most popular services into packages for you to choose from.

*We will work with you to create
Home Care Package services to
meet your unique needs.*



What are the differences in Home Care Packages?

There are *four levels* of Home Care Packages assigned by the government and they're designed to give you the care you need now, but can also be changed if your needs increase later.



HCP Level 1

Helps people with *basic care* needs.



HCP Level 2

Helps people with *low level care* needs.



HCP Level 3

Helps people with *intermediate care* needs.



HCP Level 4

Helps people with *high care* needs.

A Home Care Package with KinCare allows you to experience many KinCare services, all of them available in the comfort of your own home.

Contact us on **1300 733 510** to discuss how we can create the right package for you.

My Home Care Package range of services and supports:

Here's a handy overview of some of the popular options you may want to consider.

IN-HOME SUPPORT

- Personal care
- Medication reminders
- Housework
- Laundry
- Meal preparation
- Respite
- Companionship
- Lawn mowing & gardening
- Home maintenance
- Spring clean
- Pet care



HEALTH

- Nursing
- Medication Support
- Podiatrist
- Dietician
- Speech Pathologist
- Physiotherapist
- Occupational Therapist
- Counselor
- Exercise groups
- Falls prevention programme
- Equipment & supplies
- Telehealth monitoring
- Home safety checks
- Help after hospital stay & procedures
- Continence management
- Pain management
- Dementia management
- Palliative care

COMMUNITY & SOCIAL CONNECTION

- Transport
- Special events
- Shopping
- Bill paying & errands
- Medical appointments
- Local appointments
- Social outings
- Companionship
- Emergency alarms & sensors
- Stay connected with family & friends near & far through technology
- Online crosswords, puzzles or social groups
- Online & device coaching & support
- Social groups
(eg Café Club, Lunch Club, Husband & Wife Outings)
- Leisure groups
(eg Garden Lovers, Men's Groups)
- Living with dementia groups
- Health coaching



A ***dedicated Customer Care Manager*** supports you to create a unique plan to use your hours in the best way possible. We check in on you regularly to make sure your needs are being met.

At KinCare we have ***over 25 years experience*** in supporting our customers and upon selecting a Home Care Package with us you will benefit from a range of additional services and supports.

CASE MANAGEMENT

- ✓ Dedicated Customer Care Manager
- ✓ Setting goals & creating Care Plan
- ✓ Managing your budget
- ✓ Setting up your team
- ✓ Ongoing advice & support

ADMINISTRATION

- ✓ Coordination of roster
- ✓ Emergency after hours support
- ✓ Recruitment, training & support of staff
- ✓ Compliance with police checks, insurances & government audits
- ✓ Ongoing research & development for service improvement





Experience the KinCare difference today, contact your local team
1300 733 510

